



Services to the Onshore Natural Gas Industry

Unit 9
Trinity Enterprise Centre
Furness Business Park
Barrow-in-Furness
Cumbria LA14 2PN
United Kingdom

Tel: +44 (0)1229 824034
Web site: www.wilcock.co.uk

Quality Policy Statement

The Company specialise in the provision of outsourcing services, project management services, consultancy, design services and training to utility industries.

The objective of the Company management is to provide these services in a manner which satisfies their customers needs and expectations and which conforms to contractual and regulatory requirements. The company considers its customers to be both the clients with whom individual personnel are placed and the personnel themselves.

The Top Management of the company, as defined by the Managing Director is committed to:

- 1) The development and implementation of a quality management system in accordance with the requirements of ISO 9001
- 2) Ensuring compliance with the requirements of the quality management system
- 3) Continually improving the effectiveness of the quality management system.

The objectives of the quality management system include ensuring that:

- 1) Client requirements are identified and met with the aim of enhancing client satisfaction.
- 2) All requirements regarding the service provided by the company are met.
- 3) The quality policy is communicated and understood at all levels of the organisation
- 4) Appropriate quality objectives are set by Senior Management and performance reviewed
- 5) The effectiveness of quality management is continually reviewed and improved

Quality objectives are established and performance reviewed by Senior Management on the basis of the recommendations made in management review meetings held at least every twelve months.

The policy and the associated quality objectives are to be displayed in the offices and issued to all new employees and placed consultants.

Graham Wilcock
12th May 2022

Rev. 30 Reviewed following Management Review Meeting 05/05/2022



Wilcock Consultants Limited is an Employment Business
Wilcock Consultants Limited: Registered in England and Wales No: 2927854.
Registered Office as above. Registered under the Data Protection Act 2018 and GDPR 2018