



Services to the Onshore Natural Gas Industry

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## QUALITY POLICY STATEMENT

The Company specialise in the provision of outsourcing services, project management services, consultancy, design services and training to utility industries.

The objective of the Company management is to provide these services in a manner which satisfies their customers needs and expectations and which conforms to contractual and regulatory requirements. The company considers its customers to be both the clients with whom individual personnel are placed and the personnel themselves.

The Top Management of the company, as defined by the Managing Director is committed to:

- 1) The development and implementation of a quality management system in accordance with the requirements of ISO 9001:2000
- 2) Ensuring compliance with requirements of the quality management system
- 3) Continually improving the effectiveness of the quality management system.

The objectives of the quality management system include ensuring that:

- 1) Client requirements are identified and met with the aim of enhancing client satisfaction.
- 2) All requirements regarding the service provided by the company are met.
- 3) The quality policy is communicated and understood at all levels of the organisation
- 4) Appropriate quality objectives are set by Top Management and performance reviewed
- 5) The effectiveness of quality management is continually reviewed and improved

Quality objectives are established and performance reviewed by Top Management on the basis of the recommendations made in management review meetings held at least every twelve months.

The policy and the associated quality objectives are to be displayed in the offices and issued to all new employees and placed consultants.

**G Wilcock**  
**Managing Director**  
**Wilcock Consultants Limited**

**Date**



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